



Terms and Conditions for BLITZ Driving Academy

Introduction

Welcome to Blitz Driving Academy! We're committed to providing you with a safe and effective learning experience. Before embarking on your driving journey with us, please take a moment to familiarize yourself with our terms and conditions:

1. Payment Terms:

- All lessons must be paid for in full before the scheduled commencement.

- Bank Details:

BLITZ Driving Academy

Capitec Bank

Acc no: 1529604425

Account Type: Savings

Reference: NAME & SURNAME

Email Proof of Payment to: info@blitzk53.co.za

(Please No Cash Deposit)

- Failure to make payments may result in suspension of lessons and services.

- Driver's Tests can only Start once the Test Day Fee has been paid in Full.

2. Cancellation Policy:

- You are required to provide a minimum of 24 Hours' notice for any lesson cancellation

- Late cancellations or no-shows will be charged the full lesson fee.

- Emergencies will be considered on a case-by-case basis.

3. Dress Code:

- To ensure a professional and safe learning experience for all parties, BLITZ Driving Academy requires that all learners dress in **appropriate** attire during their driving lessons. This includes wearing appropriate footwear and clothing suitable for operating a motor vehicle. Failure to adhere to this requirement may result in the instructor's refusal to conduct the lesson. We appreciate your cooperation in maintaining a respectful and secure learning environment.

4. Lesson Start and End Time:

- Lessons start at the scheduled time or upon the learner being picked up.
- Lessons end once the learner has been dropped off.
- Lessons do not start or end anywhere other than the pick-up and drop-off locations.

5. Pick-Up and Drop-Off:

- Pick-up and drop-off details need to be confirmed upon lesson bookings.
- Changes to pick-up and drop-off locations cannot be made on the day of the lesson.

6. Accident Fee:

- In the event of an accident or substantial damage during a lesson or test, an accident fee of up to R3000 may be charged.
- The instructor has the right to assess and justify if the R3000 should be paid based on the extent of damages.
- This fee covers insurance costs or necessary repairs.
- The accident fee is non-negotiable and must be paid in full on the same day as the accident or when damage occurred to the vehicle.
- Blitz Driving Academy and its Instructors are not liable for any damages or losses incurred during or after lessons or a Test.

7. Refund Policy:

- Lesson packages must be completed within **3 months** of purchase.
- Refunds for lesson packages will be subject to normal per-hour rates; discounted package rates will not apply.

8. Lesson Rescheduling:

- Rescheduling of lessons is allowed with a minimum notice of 24 hours.
- Rescheduled lessons must be completed within the 3-month period of purchase.
- Failure to reschedule within the specified timeframe may result in lesson forfeiture.

9. Attendance Policy:

- Failure to show up for a scheduled lesson will result in charges equivalent to the lesson fee.
- More than 15 minutes late for a lesson will result in lesson forfeiture and the rate for that lesson will be charged.
- The student must be ready for a lesson **30 minutes** before the scheduled time.

10. Changes to the Terms and Conditions

BLITZ Driving Academy reserves the right to make changes to these terms and conditions at any time. The most current version of the terms and conditions will govern BLITZ Driving Academy's relationship with you. By continuing to use our Services, you accept and agree to be bound by any changes to these terms and conditions.

By engaging in driving lessons with Blitz Driving Academy, you acknowledge and agree to comply with these terms and conditions. Any deviations or exceptions require written agreement between the parties.

For further clarification or inquiries, please contact us at

info@blitzk53.co.za

076 294 4919

Our business hours are Monday to Friday from 7am to 5pm

Drive safely!

